

**IBEHS 3E03**  
**Fundamentals of Business Strategy**  
Term (Fall 2023)  
**Course Outline**

## Calendar/Course Description

This course exposes students to the key business management skills and strategies needed to start a successful enterprise in Canada. Topics covered include: Start-up Financing, Marketing, Forecasting, Intellectual Property and Budgeting.

## Pre-Requisites and Anti-Requisites

Prerequisite(s): IBEHS 2EE3

Antirequisite(s): IBEHS 4E06 A/B, 3EE6 A/B

## Course Schedule

Lecture: Monday, Wednesday 1:30PM - 2:20PM Tutorial Monday

12:30-1:20

## Instructor Office Hours and Contact Information

### Instructor

Dr. Kenneth Owen  
[email@mcmaster.ca](mailto:email@mcmaster.ca)

### Office Hours:

- 3:00 pm - 4:00pm Mondays
- 3:00 pm - 4:00 pm Wednesdays

## Instructional Team

### TAs:

- Emily Burley [burlee1@mcmaster.ca](mailto:burlee1@mcmaster.ca)
- Lara Al Barbarawi [albarbal@mcmaster.ca](mailto:albarbal@mcmaster.ca)

## Course Delivery

[Avenue-to-Learn](#) will be the online management system for the course. Through **Avenue**, you will be able to:

- Find all course materials (lecture slides, lab materials, project documents, etc.)
- View course-related announcements
- Complete online quizzes
- Submit course work (assignment, project deliverables) for grading
- View your gradebook

## Materials and Fees

### Textbooks

None Required

4 Cases to be purchased from Ivey publishing. Between \$5 and \$10 each

### Software

None Required

### Hardware

None Required

## Course Objectives and Learning Outcomes (LO)

Upon successful completion of the course, the student should be able to:

<b>LO.01</b>	Differentiate legal business type in Ontario
<b>LO.02</b>	Describe influences that create demand in consumers
<b>LO.03</b>	Create a comprehensive Lean Canvas Map for a new project
<b>LO.04</b>	Assess and contrast types of intellectual property
<b>LO.05</b>	Create a financial model in Excel
<b>LO.06</b>	Calculate Break Even values for a product o business
<b>LO.07</b>	Describe the financial status of a business based on a set of financial statements
<b>LO.08</b>	Identify government requirements for the health industry
<b>LO.09</b>	Develop a go to market plan
<b>LO.10</b>	Prepare a multi year marketing strategy
<b>LO.11</b>	Deliver a investors pitch

## Assessments and Learning experience

You have heard the expression “you can lead a horse to water, but you can't make it drink”, Learning follows the same principle, as a student you must be engaged and motivated to learn something, it cannot be forced upon you. In this course resources lectures and exercises are design to put learning opportunities in front of you. It is your choice whether you take advantage of these opportunities. To be successful in this class, you must recognize and take advantage of as many resources as you can.

### Foundational learning

To get the most out of this course, you need to prepare yourself prior to any class time. To assist you, each week you will be given a slide deck that contains your learning objectives as well as a summary of the key points for that week's experience. Additionally, you will be given a reading list of web pages journal articles and some videos that will help elaborate on that week's topic. In addition to the resources provided each week, the deck will also include list of prompts that will be used in our lecture time to explore that week's material. Use these prompts to guide your reading. Create notes on how you intend to respond to the prompts when the class comes together. The class will share their opinions on the prompts that were in the slide deck, then general questions you have about that week's reading and tutorial will be discussed.

### Exploratory Learning (*The Rabbit Hole*)

Reading over and regurgitating the materials provided each week will not be sufficient for all the prompts. Ideally as you review materials you will come across new concepts or ideas that lead you in a new direction, and that you choose to explore on your own. These discoveries will likely benefit your peers. You will be encouraged to share your discoveries online through A2L discussions. With every topic there will be a discussion area called "*The Rabbit Hole*" dedicated to sharing your new insights and discoveries.

### Wrapping up the learning experience.

Once you have read your prompts, done your research and shared with your peers, you conclude the module by writing a reflection. Your reflection will be based on all your research and class discussions. It is an opportunity to express what you felt was important in for that topic.

GRADING MODULE	WEIGHT
<b>Group Work</b>	<b>50%</b>
Cases	40%
Product Pitch	10%
<b>Individual Assignments</b>	<b>50%</b>
Case Studies	20%
Self Study	15%
In Class Assignments	15%

## Completion and Submission of Work

It is the student's responsibility to ensure assessments are correctly submitted to the correct location, on time, and in the specified format. ***Failure to correctly submit an assignment will result in a mark deduction.***

## Important Dates

Fall Term	
Tuesday September 6	Fall Classes Begin!
<b>Friday September 30</b>	<b>National Day for Truth and Reconciliation (no classes)</b>
<b>October 19 – 15</b>	<b>Fall Reading Week (no classes)</b>
Sept 17	Case #1
October 1	Case #2
October 28	Case #3
November 19	Case #4
October 8	Self Study
December 2	Final Poster
<b>December 9 – 22</b>	<b>Fall Term Examinations</b> (There is no Final Exam)

## Communication Policy

Only contact your professor and TA's through your McMaster email. This reasonably insures your identity for us. E-mails from other sources will be ignored. Expect up to 48hrs delay for a response. For effective and timely answers to your inquires use the SBAR method. You will find information on SBAR on the internet.

**NEVER USE Avenue to Learn's E-mail system it will be overlooked and will not be responded to.**

If you wish to speak to the professor or TAs, you may contact them through MS Teams or E-mail.

**YOU MAY NOT contact your TA's through any other form of social media. This can get them in trouble. So respect their personal lives.**

## Inclusive Environment Statement

We consider this classroom to be a place where you will be treated with respect, and we welcome individuals of all ages, backgrounds, beliefs, ethnicities, genders, gender identities, gender expressions, national origins, religious affiliations, sexual orientations, ability – and other visible and non-visible differences. All members of this class are expected to contribute to a respectful, welcoming and inclusive environment for every other member of the class.

We will gladly honour your request to address you by an alternate name or gender pronoun. Please advise of this preference early in the semester so that we may make appropriate changes to our records.

## McMaster Approved Policy Statements

### Conduct Expectations

As a McMaster student, you have the right to experience, and the responsibility to demonstrate, respectful and dignified interactions within all of our living, learning and working communities. These expectations are described in the [Code of Student Rights & Responsibilities](#) (the “Code”). All students share the responsibility of maintaining a positive environment for the academic and personal growth of all McMaster community members, **whether in person or online.**

It is essential that students be mindful of their interactions online, as the Code remains in effect in virtual learning environments. The Code applies to any interactions that adversely affect, disrupt, or interfere with reasonable participation in University activities. Student disruptions or behaviours that interfere with university functions on online platforms (e.g., use of Avenue 2 Learn, WebEx or Zoom for delivery), will be taken very seriously and will be investigated. Outcomes may include restriction or removal of the involved students’ access to these platforms.

### Academic Integrity

You are expected to exhibit honesty and use ethical behaviour in all aspects of the learning process. Academic credentials you earn are rooted in principles of honesty and academic integrity. **It is your responsibility to understand what constitutes academic dishonesty.**

Academic dishonesty is to knowingly act or fail to act in a way that results or could result in unearned academic credit or advantage. This behaviour can result in serious consequences, e.g. the grade of zero on an assignment, loss of credit with a notation on the transcript (notation reads: “Grade of F assigned for academic dishonesty”), and/or suspension or expulsion from the university. For information on the various types of academic dishonesty please refer to the [Academic Integrity Policy](#), located at <https://secretariat.mcmaster.ca/university-policies-procedures-guidelines/>

The following illustrates only three forms of academic dishonesty:

- Plagiarism, e.g., submission of work not one’s own or which other credit been obtained.
- Improper collaboration in group work.
- Copying or using unauthorized aids in tests and examinations.

### Authenticity / Plagiarism Detection

In this course we will be using a web-based service (Turnitin.com) to reveal authenticity and ownership of student submitted work. Students will be expected to submit their work electronically either directly to Turnitin.com or via Avenue to Learn (A2L) plagiarism detection (a service supported by Turnitin.com) so it can be checked for academic dishonesty.

Students who do not wish to submit their work through A2L and/or Turnitin.com must still submit an electronic and/or hardcopy to the instructor. No penalty will be assigned to a student who does not submit work to Turnitin.com or A2L. All submitted work is subject to normal verification that standards of academic integrity have been upheld (e.g., on-line search, other software, etc.). To see the Turnitin.com Policy, please go to the following website: [www.mcmaster.ca/academicintegrity](http://www.mcmaster.ca/academicintegrity).

### **Academic Accommodations for Students with Disabilities**

Students with disabilities who require academic accommodation must contact [Student Accessibility Services](#) (SAS) at 905-525-9140 ext. 28652 or [sas@mcmaster.ca](mailto:sas@mcmaster.ca) to make arrangements with a Program Coordinator. For further information, consult McMaster University's [Academic Accommodation of Students with Disabilities](#) policy.

### **Academic Accommodation for Religious, Indigenous, or Spiritual Observances (RISO)**

Students requiring academic accommodation based on religious, indigenous or spiritual observances should follow the procedures set out in the [RISO](#) policy. Students should submit their request to their Faculty Office **normally within 10 working days** of the beginning of term in which they anticipate a need for accommodation or to the Registrar's Office prior to examinations. Students should also contact their instructors as soon as possible to make alternative arrangements for classes, assignments, and tests.

### **Academic Accommodations for Relief for Missed Academic Work: McMaster Student Absence Form (MSAF)**

In the event of an absence for medical or other reasons, students should review and follow the Academic Regulation in the Undergraduate Calendar "[Requests for Relief for Missed Academic Term Work](#)".

- All MSAFs are to be directed to [owenkd@mcmaster.ca](mailto:owenkd@mcmaster.ca). Sending to another email address will delay processing.
- Individual work
  - Due 72 hours after original deadline
- Group work
  - All group members must agree to use their MSAF
  - Due 72 hours after original deadline

### **Courses with an On-Line Element**

In this course, we will be using **Avenue-to-Learn** and **Microsoft Teams**. Students should be aware that, when they access the electronic components of this course, private information such as first and last names, usernames for the McMaster e-mail accounts, and program affiliation may become apparent to all other students in the same course. The available information is dependent on the technology used. Continuation in this course will be deemed consent to this disclosure. If you have any questions or concerns about such disclosure, please discuss this with the course instructor.

### **Online Proctoring**

**Some courses may** use online proctoring software for tests and exams. This software may require students to turn on their video camera, present identification, monitor and record their computer activities, and/or lock/restrict their browser or other applications/software during tests or exams. This software may be required to be installed before the test/exam begins.

### **Copyright and Recording**

Students are advised that lectures, demonstrations, performances, and any other course material provided by an instructor include copyright protected works. The Copyright Act and copyright law protect every original literary, dramatic, musical and artistic work, **including lectures** by University instructors

The recording of lectures, tutorials, or other methods of instruction may occur during a course. Recording may be done by either the instructor for the purpose of authorized distribution, or by a student for the purpose of personal study. Students should be aware that their voice and/or image may be recorded by others during the class. Please speak with the instructor if this is a concern for you.

### **Reference to Research Ethics**

The two principles underlying integrity in research in a university setting are these: a researcher must be honest in proposing, seeking support for, conducting, and reporting research; a researcher must respect the rights of others in these activities. Any departure from these principles will diminish the integrity of the research enterprise. This policy applies to all those conducting research at or under the aegis of McMaster University. It is incumbent upon all members of the university community to practice and to promote ethical behaviour. To see the Policy on Research Ethics at McMaster University, please go to <https://reo.mcmaster.ca/>.

### **Extreme Circumstances**

The University reserves the right to change the dates and deadlines for any or all courses in extreme circumstances (e.g., severe weather, labour disruptions, etc.). Changes will be communicated through regular McMaster communication channels, such as McMaster Daily News, A2L and/or McMaster email.

### **Notice Regarding Possible Course Modification**

The instructor and university reserve the right to modify elements of the course during the term. The university may change the dates and deadlines for any or all courses in extreme circumstances. If either type of modification becomes necessary, reasonable notice and communication with the students will be given with explanation and the opportunity to comment on changes. It is the responsibility of the student to check their McMaster email and course websites weekly during the term and to note any changes.

## Integrated Biomedical Engineering & Health Sciences (IBEHS) Labs/Design Studio Safety

### Information for Laboratory Safety and Important Contacts

This document is for users of IBEHS instructional laboratories at the following locations:

- ABB C104 (Design Studio)
- ETB 533 (Medical Imaging/Biomaterials Lab)
- ETB 534 (Medical Instrumentation/Robotics Lab)
- HSC 4N72 (Genetic Engineering Lab)

This document provides essential information for the healthy and safe operation of IBEHS instructional laboratories. This document is required reading for all laboratory supervisors, instructors, researchers, staff, and students working in or managing instructional laboratories in IBEHS. It is expected that revisions and updates to this document will be done continually. A McMaster University [lab manual](#) is also available to read in every laboratory.

Details on Standard Operating Procedures (SOPs), Health and Safety videos and other resources can be found online at the [iBioMed Health and Safety webpage](#).

### General Health and Safety Principles

Good laboratory practice requires that every laboratory worker and supervisor observe the following:

- Food and beverages are not permitted in the instructional laboratories.
- A Laboratory Information Sheet on each lab door identifying potential hazards and emergency contact names should be known.
- Laboratory equipment should only be used for its designed purpose.
- Proper and safe use of lab equipment should be known before using it.
- The lab tech or course TA leading the lab should be informed of any unsafe conditions.
- The location and correct use of all available safety equipment should be known.
- Potential hazards and appropriate safety precautions should be determined, and the sufficiency of existing safety equipment should be confirmed before beginning new operations.
- Proper waste disposal procedures should be followed.
- [Personal ergonomics](#) should be practiced when conducting lab work.
- [Current University health and safety](#) issues and protocols should be known.

### Location of Safety Equipment

**Fire Extinguisher:** on walls in halls outside of labs or within labs

**First Aid Kit:** ABB C104, ETB 533, ETB 534, HSC 4N72 or dial "88" after 4:30 p.m.

**Telephone:** on the wall of every lab near the door

**Fire Alarm Pulls:** Near all building exit doors on all floors



## Who to Contact?

### Emergency Medical / Security:

On McMaster University campus, call Security at extension **88** or **905-522-4135** from a cell phone.

### Hospital Emergency Medical / Security:

For McMaster HSC, call Security at extension **5555** or **905-521-2100** from a cell phone.

**Non-Emergency Accident or Incident:** Immediately inform the Lab Tech, TA on duty or Course Instructor.

### University Security (Enquiries / Non-Emergency):

Dial 24281 on a McMaster phone or dial 905-525-9140 ext. 24281 from a cell phone.

**See Lab Tech, TA or Instructor:** For problems with heat, ventilation, fire extinguishers, or immediate repairs.

**Environmental & Occupational Health Support Services (EOHSS):** For health and safety questions dial 24352 on a McMaster phone or dial 905-525-9140 ext. 24352 from a cell phone.

**IBEHS Specific Instructional Laboratory Concerns:** For non-emergency questions specific to the IBEHS laboratories, please contact appropriate personnel below from a McMaster phone:

- Leela Pilli, Laboratory Technician – 26888
- Parmveer Bola, Instructional Assistant – 23521
- Andrej Rusin, Wet Laboratory Technician – 28347
- Alexa Behar-Bannelier, Program Manager – 24548

## In Case of a Fire (Dial 88)

When calling to report a fire, give name, exact location, and building.

1. Immediately vacate the building via the nearest Exit Route. Do not use elevators!
2. Everyone is responsible for knowing the location of the nearest fire extinguisher, the fire alarm, and the nearest fire escape.
3. The safety of all people in the vicinity of a fire is of foremost importance. But do not endanger yourself!
4. In the event of a fire in your work area shout "*Fire!*" and pull the nearest fire alarm.
5. Do not attempt to extinguish a fire unless you are confident it can be done in a prompt and safe manner utilizing a hand-held fire extinguisher. Use the appropriate fire extinguisher for the specific type of fire. Most labs are equipped with Class A, B, and C extinguishers. Do not attempt to extinguish Class D fires which involve combustible metals such as magnesium, titanium, sodium, potassium, zirconium, lithium, and any other finely divided metals which are oxidizable. Use a fire sand bucket for Class D fires.
6. Do not attempt to fight a major fire on your own.
7. If possible, make sure the room is evacuated; close but do not lock the door and safely exit the building.

## Clothing on Fire

Do not use a fire extinguisher on people.

1. Douse with water from safety shower immediately or
2. Roll on the floor and scream for help or
3. Wrap with fire blanket to smother flame (a coat or other nonflammable fiber may be used if a blanket is unavailable). Do not wrap a standing person; rather, lay the victim down to extinguish the fire. The blanket should be removed once the fire is out to disperse the heat.

## Equipment Failure or Hazard

Failure of equipment may be indicative of a safety hazard - You must report all incidents. Should you observe excessive heat, excessive noise, damage, and/or abnormal behaviour of the lab equipment:

1. Immediately discontinue use of the equipment.
2. In Power Lab, press the wall-mounted emergency shut-off button.
3. Inform your TA of the problem.
4. Wait for further instructions from your TA.
5. TA must file an incident report.

## Protocol for Safe Laboratory Practice

Leave equipment in a safe state for the next person - if you are not sure, ask!

## Defined Roles

<b>IBEHS Lab Technician</b>	Leela Pilli, <a href="mailto:pillil@mcmaster.ca">pillil@mcmaster.ca</a>
<b>IBEHS Instructional Assistant</b>	Parmveer Bola, <a href="mailto:bolap1@mcmaster.ca">bolap1@mcmaster.ca</a>
<b>IBEHS Wet Lab Technician</b>	Andrej Rusin, <a href="mailto:rusina@mcmaster.ca">rusina@mcmaster.ca</a>
<b>IBEHS Co-Directors</b>	Dr. Colin McDonald, <a href="mailto:cmcdona@mcmaster.ca">cmcdona@mcmaster.ca</a> Dr. Michelle MacDonald, <a href="mailto:macdonml@mcmaster.ca">macdonml@mcmaster.ca</a>
<b>IBEHS Program Manager</b>	Alexa Behar-Bannelier, <a href="mailto:alexa.behar@mcmaster.ca">alexa.behar@mcmaster.ca</a>
<b>IBEHS Course Instructor</b>	Please contact your specific course instructor directly